

Route Guide & Hazard Awareness

OLD STREET - ALDGATE - WHITECHAPEL - LIMEHOUSE CANARY WHARF - MILLWALL - CROSSHARBOUR, ASDA



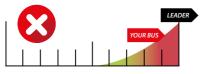


THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVERS | CROSSHARBOUR ASDA

Asda Access Road at **BUS STAND** towards Old Street. Always communicate in advance with iBus if you are late for any reason.





Route 135 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

CONTENTS

FULL ROUTE 135 MAP

Between Old Street and Whitechapel.

3

FULL ROUTE 135 MAP

Between Whitechapel and Millwall.

FULL ROUTE 135 MAP

Between Millwall and Crossharbour, Asda.

LIGHT RUN MAP

Between Crossharbour and Silvertown.

6

RUNNING LIGHT

Street Station.

RUNNING LIGHT

8

IN SERVICE

Route guide from Crossharbour and Old Street Station.

IN SERVICE

Route guide from Old Street Station and Crossharbour.

10

CROSSHARBOUR **ASDA**

Terminus point and map.

11

CUBITT TOWN

Turning point and map.

12

CANARY WHARF

Curtailment point and map.

13

LIMEHOUSE, BURDETT ROAD

Curtailment point and map.

14

SOUARE

Curtailment point and map.

15

ALDGATE

Turning point and map.

16

LIVERPOOL STREET

Turning point and map.

17

OLD STREET STATION

Terminus point and map.

18

CHANGEOVER POINT AND HAZARDS

Hazards to be aware of through the route.

LOCAL HAZARDS

Hazards to be aware of and other points to note.

20

LOCAL HAZARDS

Hazards to be aware of and other points to note.

LOCAL HAZARDS

Hazards to be aware of and other points to note.

AT THE **GARAGE**

safety at the

CODES & PROCEDURES

Facility codes, & emergency radio

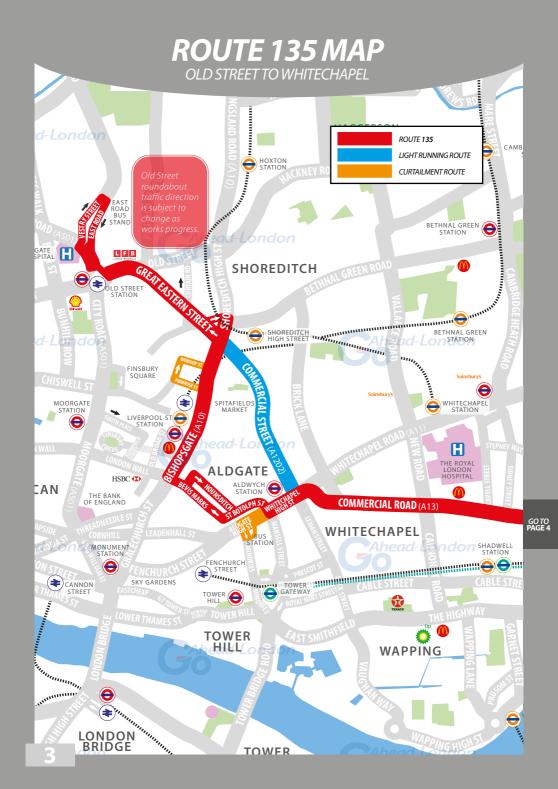
THINGS TO REMEMBER

Make notes along the way.

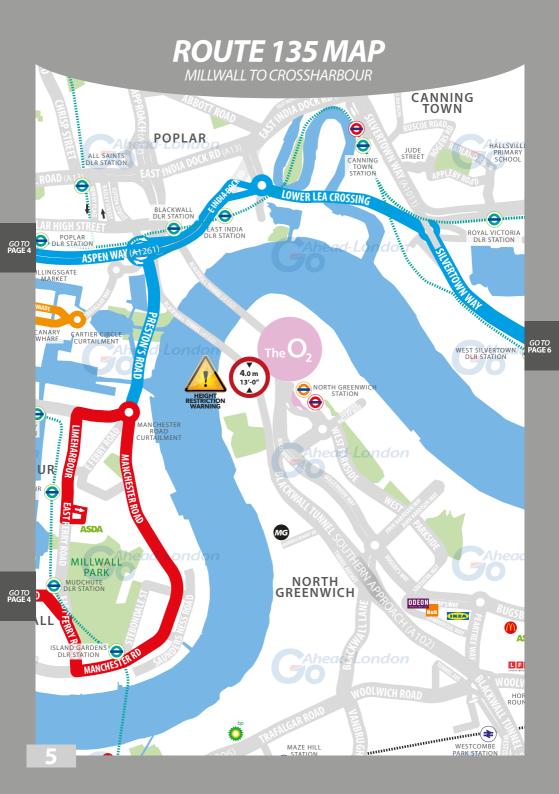
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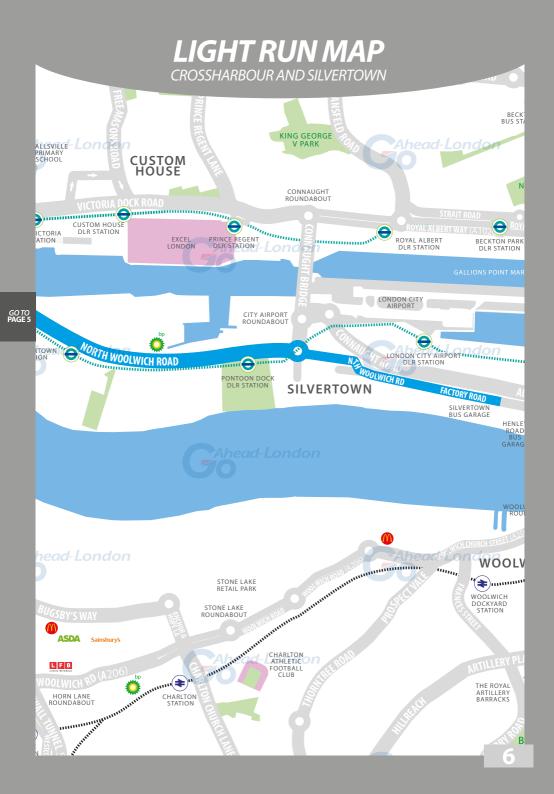
Make notes along the way.

26









RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS **IMMEDIATELY IF RUNNING** LIGHT

TO OLD STREET STATION:

- From **Silvertown garage**, turn left onto Factory Road/North Woolwich Road
- At roundabout, take 2nd exit onto North Woolwich Road (past Pontoon Dock)
- Keep left and do not go over Silvertown Way overpass
- At roundabout, take 2nd exit onto Lower Lea Crossing **A1020**
- At roundabout, take 2nd exit onto Aspen Way A1261
- Continue ahead on Aspen Way (onto overpass) A1261
- Follow Aspen Way to Limehouse Link Tunnel and through the tunnel **A1203**
- At traffic light, turn right onto Butcher Row
- At traffic light, turn left onto Commercial Road (towards Whitechapel) A13
- At traffic light, turn left onto Whitechapel High Street A11
- At traffic light, turn right onto Commercial Street A1202
- At traffic light, continue ahead onto Great Eastern Street A1202
- Follow road left onto Old Street (past Shoreditch Fire Station on the right) **A501**
- At traffic light, turn right onto City Road (new road layout) **A501**
- At traffic light, turn right onto Provost Street and Vestry Street (one-way street)
- Turn right onto East Street (one-way street) to stand

FROM OLD STREET STATION:

- At **stand**, continue ahead on East Street (one-way street)
- At traffic light, turn left onto City Road **A501**
- At traffic light, turn left onto Old Street (past Shoreditch Fire Station) A501
- Follow road right onto Great Eastern Street A1202
- At traffic light, continue ahead onto Commercial Street A1202
- At traffic light, turn left onto Whitechapel High Street A11
- At traffic light, turn right onto Commercial Road A13
- At traffic light, turn right onto Butcher Row
- At traffic light, turn left onto Limehouse Link Tunnel A1203
- Continue ahead on Aspen Way (through overpass) A1261
- At roundabout, take 4th exit onto Lower Lea Crossing **A1020**
- At roundabout, take 2nd exit onto Silvertown Way slip road
- Continue ahead onto North Woolwich Road (past Pontoon Dock)
- At roundabout, take 2nd exit onto North Woolwich Road
- Continue ahead onto Factory Road to Silvertown garage

RUNNING LIGHT RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

TO CROSSHARBOUR ASDA:

- From Silvertown garage, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At roundabout, take 2nd exit onto North Woolwich Road (past Pontoon Dock)
- Keep left and do not go over Silvertown Way overpass
- At roundabout, take 2nd exit onto Lower Lea Crossing A1020
- At roundabout, take 2nd exit onto Aspen Way A1261
- Keep left and exit towards Isle of Dogs/Canary Wharf
- At roundabout, take 1st exit onto Preston's Road A1206
- Continue ahead onto Manchester Road A1206
- At roundabout, take 3rd exit onto Marsh Wall
- Turn left onto Limeharbour and onto East Ferry Road
- Turn right onto Asda Access Road to stand

FROM CROSSHARBOUR ASDA:

- At stand, continue ahead towards East Ferry Road exit
- 🖕 At junction, turn right onto East Ferry Road and onto Limeharbour
- At junction, turn right onto Marsh Wall
- At roundabout, take 1st exit onto Manchester Road A1206
- Continue ahead onto Preston's Road A1206
- At roundabout, take 4th exit onto Aspen Way slip road A1261
- Continue ahead onto Aspen Way A1261
- Keep left and exit towards City Airport / Excel A1020
- At roundabout, take 4th exit onto Lower Lea Crossing A1020
- At roundabout, take 2nd exit onto Silvertown Way slip road
- Continue ahead onto North Woolwich Road (past Pontoon Dock)
- At roundabout, take 2nd exit onto North Woolwich Road
- Continue ahead onto Factory Road to Silvertown garage



ARCHED TUNNEL. BUSES MUST NOT BE USED ON THIS ROAD.

South of Commercial Road in Limehouse.

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO OLD STREET STATION:

- At stand, continue ahead towards East Ferry Road exit
- At junction, turn right onto East Ferry Road and onto Limeharbour
- At junction, turn right onto Marsh Wall
- At roundabout, take 2nd exit onto Manchester Road A1206
- Turn right onto East Ferry Road (at the Lord Nelson pub)
- Turn left onto Spindrift Avenue
- At junction, turn right onto Westferry Road A1206
- At Marsh Wall roundabout, take 2nd exit onto Bank Street (Heron Quays Road)
- Continue onto Bank Street (one-way street)
- Turn left onto Upper Bank Street (towards Canada Square)
- Turn left onto South Colonnade and onto West India Avenue (one-way system)
- At Westferry Circus roundabout, take 2nd main exit onto Westferry Road A1206
- Turn left onto Salter Street (bus lane and buses only)
- At junction, continue ahead onto Salter Street (under DLR bridge 16'0")
- Turn right onto Salter Street (bus lane and buses only)
- Turn left onto West India Dock Road and keep left A1261
- Continue ahead onto Commercial Road (towards Whitechapel) A13
- Continue ahead on Commercial Road (past Limehouse DLR Station) A13
- At traffic light, turn left onto Whitechapel High Street A11
- At traffic light, turn right onto Middlesex Street (after Aldgate East Station)
- Follow road left onto St Botolph Street
- Continue ahead onto Dukes Place and onto Bevis Marks (one-way system)
- Continue ahead onto Shoreditch High Street A10
- At traffic light, turn right onto Bishopsgate A10
- Continue ahead on Bishopsgate (past Liverpool Street Station) A10
- At traffic light, turn left onto Great Eastern Street A1202
- Follow road left onto Old Street (past Shoreditch Fire Station on the right) A501
- At traffic light, turn right onto City Road (new road layout) A501
- At traffic light, turn right onto Provost Street (one-way street)
- Continue ahead onto Vestry Street (one-way street)
- Turn right onto East Street (one-way street) to stand

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT PLEASE ENSURE YOU USE YOUR **RIBAS KEY** ON EVERY TRIP

TO CROSSHARBOUR ASDA:

- At stand, continue ahead on East Street (one-way street)
- At traffic light, turn left onto City Road A501
- At traffic light, turn left onto Old Street (past Shoreditch Fire Station) A501
 Follow road right onto Great Eastern Street A1202
- Turn left onto Holywell Lane
- At traffic light, turn right onto Shoreditch High Street A10
- Continue ahead onto Bishopsgate (past Liverpool Street Station) A10
- At traffic light, turn left onto Camomile Street (one-way system) A1211
- Follow road left onto Outwich Street and Houndsditch (one-way system) A1211
- Follow road left onto St Botolph Street and Middlesex Street A1211
- At traffic light, turn left onto Whitechapel High Street A11
- At traffic light, turn right onto Commercial Road **A13**
- Continue ahead on Commercial Road (past Limehouse DLR Station) A13
- At traffic light, turn right onto West India Dock Road A1261
- At traffic light, turn right onto Westferry Road (under DLR bridge) A1206
- Keep right onto overpass towards Westferry Circus A1206
- At Westferry Circus roundabout, take 1st main exit onto West India Avenue
- Follow road left onto North Colonnade and Canada Square (one-way system)
- Turn right onto Upper Bank Street (two-way street)
- At traffic light, continue ahead onto Upper Bank Street (past Canary Wharf Stn)
- Follow road onto Bank Street (one-way street)
- Follow road right onto Bank Street (Heron Quays Road)
- At Marsh Wall roundabout, take 2nd exit onto Westferry Road A1206
- Turn left onto Spindrift Avenue
- At junction, turn right onto East Ferry Road
- At junction, turn left onto Manchester Road (at the Lord Nelson pub)
- 🖕 At roundabout, take 1st exit onto Marsh Wall
- Turn left onto Limeharbour and onto East Ferry Road
- Turn left onto Asda Access Road
- Turn right onto Asda Access Road to stand

CROSSHARBOUR

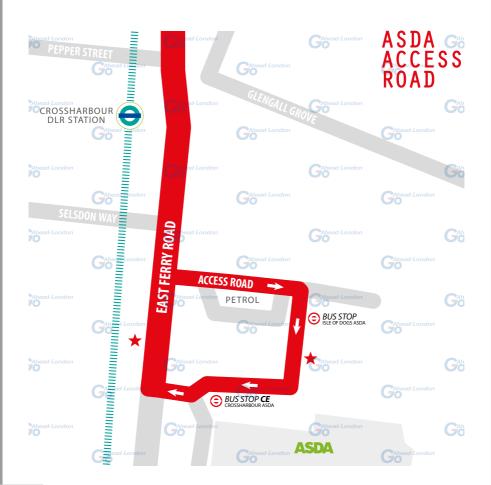
TERMINUS POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

From Old Street. Proceed from Asda Access Road direct to stand. Set down on Asda Access Road at *ALIGHTING POINT*.

Towards Old Street. Depart to Asda Access Road. Pick up on Asda Access Road at *BUS STOP CE*.

Private stand for 5 buses in marked bays in Asda car park. Additional overflow stand for 2 buses on west side of East Ferry Road, between entrance and exit of Asda store. **Blind display:** *CROSSHARBOUR*.



CUBITT TOWN TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Old Street. Proceed from Manchester Road. Set down on Manchester Road at *BUS STOP M*.

Towards Old Street. Depart to Manchester Road. Pick up on Manchester Road at *BUS STOP L*.

Turning point only - buses must not stand. Blind display: CUBITT TOWN.



CANARY WHARF CURTAILMENT POINT

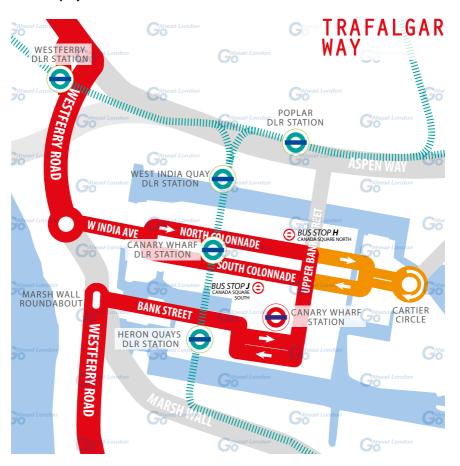
NEVER DIVERT OFF LINE-OF-ROUTE

BY IBUS

UNLESS ADVISED From Old Street. Proceed from Canada Square via The North Colonnade, Churchill Place, Cartier Circle and Trafalgar Way to stand. Set down on Canada Square at BUS STOP H.

Towards Old Street. Depart from Canada Square via The North Colonnade, Churchill Place, Cartier Circle and Trafalgar Way to stand. Pick up on Canada Square at BUS STOP J.

Public stand for up to two buses on southbound carriageway of Trafalgar Way. Blind display: CANARY WHARF.



LIMEHOUSECURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

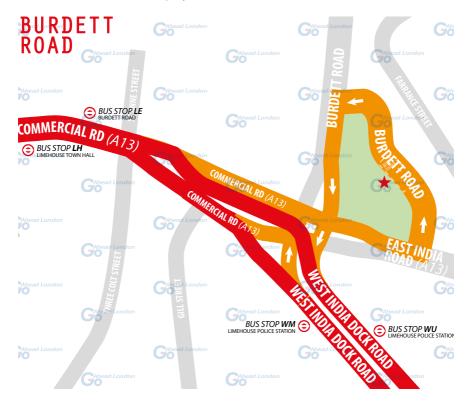
From Crossharbour. Proceed from West India Dock Road via East India Dock Road and Limehouse Bus Station to stand. Set down on West India Dock Road at **BUS STOP WM**.

Towards Crossharbour. Depart via Limehouse Bus Station and Burdett Road to West India Dock Road. Pick up on West India Dock Road at *BUS STOP WU*.

From Old Street. Proceed from Commercial Road via East India Dock Road and Limehouse Bus Station to stand. Set down on Commercial Road at **BUS STOP LE**.

Towards Old Street. Depart via Limehouse Bus Station and Burdett Road to Commercial Road. Pick up on Commercial Road at *BUS STOP LH*.

Private stand for two buses in bus station at the junction of East India Dock Road and Burdett Road. **Blind display:** LIMEHOUSE, BURDETT ROAD.



STEPNEYCURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Crossharbour. Proceed from Commercial Road via Arbour Sq (East) and to stand. Set down on Commercial Road at *BUS STOP LM*.

Towards Crossharbour. Depart via Arbour Square (East Side), Arbour Square (North Side), Arbour Square (West Side) and Arbour Square to Commercial Road. Pick up on Commercial Road at *BUS STOP ARBOUR SQUARE*.

From Old Street. Proceed from Commercial Road via Arbour Square (East Side) to stand. Set down on Commercial Road at *BUS STOP ARBOUR SQUARE*.

Towards Old Street. Depart via Arbour Square (East Side), Arbour Square (North Side), Arbour Square (West Side) and Arbour Square to Commercial Road. Pick up on Commercial Road at *BUS STOP EXMOUTH ESTATE*.

Public stand for two buses (one in each of two sections) on east side of Arbour Square facing north. **Blind display:** STEPNEY, ARBOUR SQUARE



ALDGATETURNING POINT

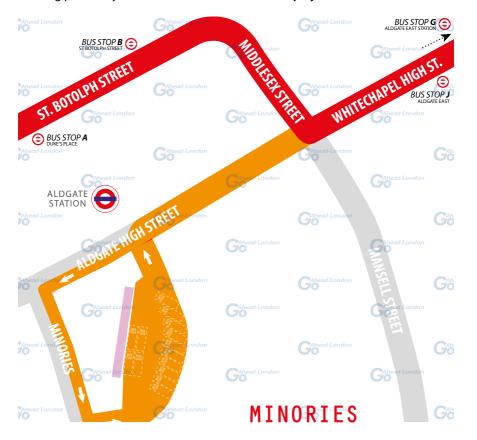
From Crossharbour. Proceed from Whitechapel High Street via Aldgate High Street, Minories, Aldgate Bus Station and Aldgate High Street. Set down on Whitechapel High Street at BUS STOP J.

Towards Crossharbour. Depart to Whitechapel High Street. Pick up on Whitechapel High Street at *BUS STOP G*.

From Old Street. Proceed from St Botolph St via Aldgate High Street, Minories, Aldgate Bus Stn and Aldgate High St. Set down on St Botolph St at **BUS STOP B**.

Towards Old Street. Depart to and pick up on St Botolph Street at BUS STOP A.

Turning point only - buses must not stand. Blind display: ALDGATE.



REMEMBER MOBILE PHONES ARENOTALLOWED IN THE CAB AT ANY TIME

LIVERPOOL STREET

TURNING POINT

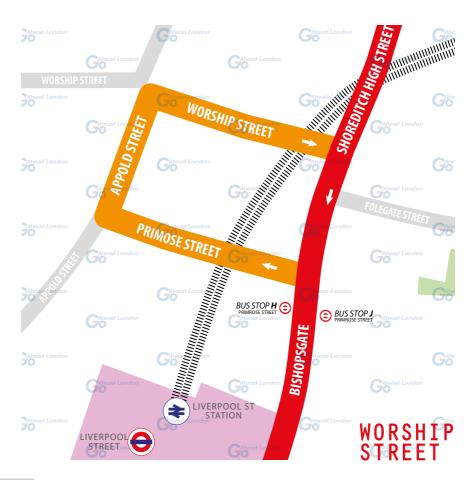
IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Crossharbour. Proceed from Bishopsgate via Primrose Street, Appold Street, Worship Street and Norton Folgate. Set down on Bishopsgate at *BUS STOP H*.

Towards Crossharbour. Depart to Bishopsgate.

Pick up on Bishopsgate at **BUS STOP J**.

Turning point only - buses must not stand. Blind display: LIVERPOOL STREET.



OLD STREET STATION

TERMINUS POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Crossharbour. Proceed from Provost Street via Vestry Street and East Road to stand. Set down on Provost Street at **BUS STOP A.**

Towards Crossharbour. Depart to East Road.

Pick up on East Road at BUS STOP B.

Public stand for two buses on east side of East Road.

Blind display: OLD STREET STATION.



FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUS STAND | CROSSHARBOUR ASDA

Offside parking on the stand. Risk of buses passing when you step off the bus or if you driver past a bus, a fdriver may suddenly step off. Hi vis jackets to be worn at all times when on the stand.

20 MPH ZONE | ISLE OF DOGS WHOLE AREA

Drivers are advised to exercise care and caution and keep under 20 mph.

SPEED HUMPS | MANCHESTER ROAD

Speed tables and speed humps. Risk of injury to passengers or damage to bus if taken at speed. Drivers advised to exercise caution.

PARKED VEHICLES | EAST FERRY ROAD

Cars parked on both sides. Risk of collision with buses coming in the opposite direction. Drivers advised to give way and plan ahead.

NARROW ROAD | TELEGRAPH PLACE JUNC SPINDRIFT AVE

Narrow section of road opposite cycle hire rack. Risk of collision with oncoming traffic. Drivers advised to give way.

LOW TREES | WESTFERRY ROAD AND MANCHESTER ROAD

Drivers advised to report any problem via Code Red to CentreComm.

TRAFFIC ISLAND | SPINDRIFT AVE AND MANCHESTER RD

Risk of collision with island on Manchester Road. Advised to exercise caution.

TRAFFIC ISLAND | ARNHEM WHARF SCHOOL BUS STOP

Bus stop located on a bend. Risk of collision with overtaking oncoming traffic. Drivers advised to approach with caution and reduce speed.

NARROW ROAD | HERON QUAYS CHECKPOINT

Narrow security checkpoint. Risk of collision with security who may be walking around the bus whilst carrying out a security check. Drivers advised to wait when directed and only proceed when instructed to do so and when they have checked all mirrors to ensure security personnel are away from the bus before moving off.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY PEDESTRIAN AREA | CANARY WHARF STATION

Very busy area with pedestrians often crossing in both directions without looking. High tourist area may mean that many people may be looking in the wrong direction before crossing. Risk of collision with pedestrians. Care and caution and report any near misses.

CYCLISTS | CANARY WHARF STATION

Risk of collision with cyclists as well as this being a very busy cyclist area. Drivers advised to keep checking mirrors and watch for cyclists on nearside of bus when in traffic.

LOW TREES | WEST INDIA ROAD BUS STOP

Columbus Courtyard bus stop. Risk of collision. Drivers advised to report any problems to CentreComm.

MERGING LANES | WEST FERRY ROAD CHECKPOINT

Narrow security checkpoint. Risk of collision with security who may be walking around the bus whilst carrying out a security check. Drivers advised to wait when directed and only proceed when instructed to do so and when they have checked all mirrors to ensure security personnel are away from the bus before moving off.

LOW TREES | WESTFERRY DLR BUS STOP

Risk of collision. Drivers advised to report any problems to CentreComm.

HEIGHT RESTRICTION | ROTHERHITHE TUNNEL

Low bridge near line of route. Drivers advised not to divert off the line of route without instructions iBus Controller.

LOW TREES | ARBOUR SQ STEPNEY STAND

Risk of collision. Drivers advised to report any problems to CentreComm.

BUSY BUS STOPS | ALDGATE GENERAL AREA

Very bus stops. Often, passengers attempt to try and board the bus when doors are closing. Risk of people being caught in the door. Drivers advised to keep checking the nearside mirror when closing doors and when pulling away.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY PEDESTRIAN AREA | ALDGATE GENERAL AREA

Very busy area with pedestrians often crossing without looking. Major tourist area so people may be looking in the wrong direction before crossing. Risk of collision with pedestrians. Care and caution and report any near misses.

CYCLISTS | ALDGATE CYCLE SUPERHIGHWAY [CS2]

Risk of collision with cyclists as this is a busy cyclist area. Cycle Superhighway along this route. Drivers advised to keep checking mirrors and watch for cyclists coming up on the nearside of bus when in traffic.

BUSY BUS STOPS | LIVERPOOL STREET STATION AREA

Very bus stops. Often, passengers attempt to try and board the bus when doors are closing. Risk of people being caught in the door. Drivers advised to keep checking the nearside mirror when closing doors and when pulling away.

BUSY PEDESTRIAN AREA | LIVERPOOL ST STATION AREA

Very busy area with pedestrians often crossing without looking. Major tourist area so people may be looking in the wrong direction before crossing. Risk of collision with pedestrians. Care and caution and report any near misses.

COACHES | LIVERPOOL ST STATION AREA

Risk of collision with pedestrians getting off coaches outside the station. Some coaches may have exit doors on the right with steps to live traffic lanes. Exercise care and caution and report any near misses.

BARS AND NIGHTCLUBS | GREAT EASTERN STREET

A lot of nightclubs and bars. High risk of drunk pedestrians at night. Drivers advised to notify CentreComm of any issues and exercise care and caution.

MERGING LANES | GREAT EASTERN STREET

Two lanes which are very narrow. Risk of collision with cars in the next lane or pedestrians stepping off the pavement. Drivers advised to exercise care and caution and straddle both lanes.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

NARROW ROAD | HOLYWELL LANE

Drivers advised to exercise care and caution. Please call CentreComm if this road is blocked.

FIRE STATION | OLD STREET

Fire engines may emerge from the fire station. Keep box junction clear and be prepared to suddenly give way to emerging fire engines.

NEW ROAD LAYOUT | OLD STREET ROUNDABOUT

Very busy roundabout removed and new road layout exists. Risk of collision with other road user if lane discipline is not maintained. Drivers advised on route learning to exercise care and caution when entering the junction.

RISK OF COLLISION | VESTRY STREET ONTO EAST ROAD

Risk of collision with pavement if the u-turn is not taken wide. Observed red marks show that buses have been clipping the pavement due to not taking this road wide enough. Drivers advised during route learning to approach the u-turn wide and watch the offside as the you emerge onto East Road.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

USE THE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKETHE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE 135 | CURTAILMENT ABBREVIATIONS:

ERD Old Street Station LS Liverpool Street

ALS Aldgate Bus Station SAS Stepney, Arbour Square

LHLimehouse, Burdett RoadCWCanary WharfCTWNCubitt TownCHCrossharbour, Asda

FACILITIES | THROUGHOUT THE ROUTE

- Crossharbour Asda. Toilet facility in the mess room and also in Asda
- Old Street. Toilet facility available at Moorfields Eye Hospital

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

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We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5698

Lost property for the public **020 7819 5180**

Front desk allocations **020 7819 5182**

Engineers **020 7819 5190**

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC APART FROM THE LOST PROPERTY NUMBER.

Emergencies **999** or **112**

Metropolitan Police 020 7230 3591

www.goaheadlondon.com

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